PATIENT PARTICIPATION GROUP MEETING

25th January 2017

**Practice staff update**

We have recruited a new nurse and a new receptionist. Kathryn Alderton, practice nurse, will join us from the 1st March and Ann Sisson recently joined us in reception. Our nurse who is currently on maternity leave is not coming back to the practice and so I will be recruiting another nurse for two days per week.

**OOH consultation**

There is an Out of Hours public consultation being held. The consultation will run from on 23rd January until the 6th March. You can pick up information about this in the practice.

**Long Term Conditions Nurse Project**

The long term conditions nurse project has now come to an end. A report has been sent to both the Evelyn Trust, who funded the project, and the CCG for consideration of further funding.

**Winter Pressure Extra Appointments**

We will be offering 30 extra appointments a week outside of the normal clinic times. These can be accessed by calling reception. This is a national incentive to alleviate pressure on the hospitals through the winter months.

**Cam Health Patient Forum Update**

OOHs consultation was discussed at the last forum. This issue is around moving the OOH service from Chesterton Medical Centre to Addenbrooke’s Hospital.

Flu vaccine uptake in some practices has been lower than previous years. It is felt this is due to the pharmacies getting their vaccines two weeks earlier than practices. It is quite difficult for practices to judge how many vaccines to purchase as you can only return 10%. Buying too many will lead to the practice losing money.

**AOB**

The administration team held their significant event and complaints review.

There were very few items to discuss. Old events were also revisited to measure learning outcomes.

**Next meeting**

**17:00 on the 26th April 2017**