

Not sure if you need to see a doctor?

You can check if it really is necessary to see a GP by visiting NHS Choices which has a huge amount of information on the most appropriate service available to you. You can also contact 111.

<http://www.nhs.uk/pages/home.aspx>

We appreciate that patients do not always wish to divulge the reason why they need to see a GP and there is certainly no obligation to do this. It is however, helpful if the receptionist can give the triaging GP an indication of a problem to help them effectively manage the incoming calls. Receptionists are also able to signpost patients to alternative services, where appropriate, and this in turn frees up appointments for those who need to see a GP.

Nursing Team (Lara, Stephanie and Kathryn & HCA, Louise)

Our practice nurses will see patients for some minor illnesses and those patients living with a chronic condition such as Asthma, COPD and diabetes. They also provide wound management, cytology sampling, ear syringing and spirometry.

Our healthcare assistant provides health checks, simple wound management, blood pressure checks, ear syringing and a phlebotomy service.

Citizens Advice Bureau

If you have a social issue or are experiencing financial difficulties you can self-refer to the Citizens Advice Bureau advisor who comes to the practice every Friday and can offer you expert advice. Ask at reception.

Online Services

You can sign up for the online services at the practice. Ask at reception and they will be able to guide you through the process. You can order repeat medications, book appointments in advance and have access to your coded medical record. Two forms of ID are necessary to verify the patient.

East Barnwell Health Centre News Letter

June 2017

What's new at East Barnwell Health Centre?

We said a sad farewell to the practice phlebotomist, Jayne Russell, in April and welcomed Kathryn Alderton to the practice nursing team. Kathryn is new to practice nursing and is currently enrolled on the Fundamentals of Practice Nursing course which is held at Anglia Ruskin University.

We have also welcomed several new members in the administration team. Tracy Jillings, Sarah Green and Karen Kirk.

Dr Lino Pasco also joined us in May on the GP induction and refresher scheme. Dr Pasco was working in A&E at Hinchingbrooke Hospital and will be with us for six months.

You can now access Wi-Fi at the surgery. The next Patient Participation Group

There is a 30 minute guest log in limit.

Meeting is Wednesday 26th July at 5pm



Did Not Attends (DNAs)

Unfortunately we continue to see a high number of patients not attending their appointments. Remember to contact the surgery if you no longer need your appointment. When you come into the surgery please check we have your up to date contact number as we will always send a text to patients reminding them of their forthcoming appointment. GP appointments are very valuable and demand is high so another patient will always make use of the appointment.